



Proposed National Energy Retail Amendment (Minor changes) Rule 2020 No. [1]

under the National Energy Retail Law as applied by:

- (a) the National Energy Retail Law (South Australia) Act 2011 of South Australia;
- (b) the National Energy Retail Law (ACT) Act 2012 of the Australian Capital Territory;
- (c) the National Energy Retail Law (Adoption) Act 2012 of New South Wales;
- (d) the National Energy Retail Law (Queensland) Act 2014 of Queensland;
- (e) the National Energy Retail Law (Tasmania) Act 2012 of Tasmania; and
- (f) the Australian Energy Market Act 2004 of the Commonwealth.

The Australian Energy Market Commission makes the following Rule under the National Energy Retail Law.

John Pierce
Chairman
Australian Energy Market Commission

Proposed National Energy Retail Amendment (Minor changes) Rule 2020 No. [1]

1 Title of Rule

This Rule is the *National Energy Retail Amendment (Minor changes) Rule 2020 No. [1]*.

2 Commencement

This Rule commences operation on [19 March 2020].

3 Amendment to the National Energy Retail Rules

The National Energy Retail Rules are amended as set out in Schedule 1.

Schedule 1 Amendment to the National Energy Retail Rules

(Clause 3)

[1] Rule 3 Definitions

In rule 3, in the definition "bill issue date", omit "rule 25 (1) (e)" and substitute "rule 25(1)(e)".

[2] Rule 3 Definitions

In rule 3, in the definition of "cooling off period", omit "rule 47 (2)" and substitute "rule 47(2)".

[3] Rule 15 Application of provisions of these Rules to market retail contracts

In rule 15(2), in the note of subrule (a), omit "section (34) (1) (a)" and substitute "section 34(1)(a)".

[4] Rule 16 Pre-contractual duty of retailers

In rule 16(2), in the note omit "Subrule (2) (b)" and substitute "Subrule (2)(b)".

[5] Rule 19 Responsibilities of designated retailer in response to request for sale of energy (SRC)

In rule 19(3)(b), omit "rule 18 (3)" and substitute "rule 18(3)".

[6] Rule 21 Estimation as basis for bills (SRC and MRC)

In rule 21(4), omit "rule 20 (2)" and substitute "rule 20(2)".

[7] Rule 33 Payment difficulties (SRC and MRC)

In rule 33(4), omit "subrule (1) (b)" and substitute "subrule (1)(b)".

[8] Rule 38 Change in use (SRC)

In rule 38(5), omit "rules 8 (5) and 10 (5)" and "substitute "rules 8(5) and 10(5)".

[9] Rule 40 Requirement for security deposit (SRC and MRC)

In rule 40(2)(f), omit "rule 39 (1) (a) and substitute "rule 39(1)(a)".

[10] Rule 45 Obligation to return security deposit (SRC)

In rule 45(1)(b), omit "rule 44 (1) (b)" and substitute "rule 44(1)(b)".

[11] Rule 45 Obligation to return security deposit (SRC)

In rule 45(2)(a), omit "subrule (1) (a)" and substitute "subrule (1)(a)".

[12] Rule 45 Obligation to return security deposit (SRC)

In rule 45(2)(b), omit "subrule (1) (b)" and substitute "subrule (1)(b)".

[13] Rule 70 Termination of standard retail contract (SRC)

In rule 70(3), omit "subrule (1) (a)" and substitute "subrule (1)(a)".

[14] Rule 70A Definitions

Move rule 70A, including the heading, to appear immediately after the following heading:

Part 3 Customer hardship

[15] Rule 107 Application of this Part

In rule 107(1), omit "rules 119 and 120 (1) (a)" and substitute "rules 119 and 120(1)(a)".

[16] Rule 111 De-energisation for not paying bill

In rule 111(1)(e), omit "paragraphs (a) (ii) and (b) (ii)" and substitute "paragraphs (a)(ii) and (b)(ii)".

[17] Rule 111 De-energisation for not paying bill

In rule 111(3)(c), omit "subrule (1) (a) (ii) and (b) (ii)" and substitute "subrule 1(a)(ii) and (b)(ii)".

[18] Rule 116 When retailer must not arrange de-energisation

In rule 116(2), omit "subrule (1) (d)" and substitute "subrule (1)(d)".

[19] Rule 119 Grounds for de-energisation

In rule 119(3), omit "subrule (1) (c)," and substitute "subrule (1)(c)".

[20] Rule 120 When distributor must not de-energise premises

In rule 120(3)(a), omit "rule 119 (1) (g)" and substitute "rule 119(1)(g)".

[21] Rule 120 When distributor must not de-energise premises

In rule 120(3)(b), omit "rule 119 (1) (h)" and substitute "rule 119(1)(h)".

[22] Rule 120 When distributor must not de-energise premises

In rule 120(3)(c), omit "rule 119 (1) (i)" and substitute "rule 119(1)(i)".

[23] Rule 120 When distributor must not de-energise premises

In rule 120(4), omit "subrule (1) (a)" and substitute "subrule (1)(a)".

[24] Rule 120 When distributor must not de-energise premises

In rule 120(4), omit "rule 119 (2)" and substitute "rule 119(2)".

[25] Rule 127 Definitions

In rule 127, in the definition of "**additional required information**", omit "rule 128 (2)" and substitute "rule 128(2)".

[26] Rule 145 Customer termination of contract or request for removal

In rule 145(3)(b), omit "rule 141 (2) (c)" and substitute "rule 141(2)(c)".

[27] Rule 146 Different retailer

In rule 146(2), omit "subrule (1) (a)" and substitute "subrule (1)(a)".

[28] Rule 149 Individual exemptions

In rule 149(2), omit "rule 162 (2)" and substitute "rule 162(2)".