



## **National Energy Retail Amendment (Minor changes) Rule 2020 No. 2**

under the National Energy Retail Law as applied by:

- (a) the National Energy Retail Law (South Australia) Act 2011 of South Australia;
- (b) the National Energy Retail Law (ACT) Act 2012 of the Australian Capital Territory;
- (c) the National Energy Retail Law (Adoption) Act 2012 of New South Wales;
- (d) the National Energy Retail Law (Queensland) Act 2014 of Queensland;
- (e) the National Energy Retail Law (Tasmania) Act 2012 of Tasmania; and
- (f) the Australian Energy Market Act 2004 of the Commonwealth.

The Australian Energy Market Commission makes the following Rule under the National Energy Retail Law.

John Pierce  
Chairman  
Australian Energy Market Commission

## **National Energy Retail Amendment (Minor changes) Rule 2020 No. 2**

### **1 Title of Rule**

This Rule is the *National Energy Retail Amendment (Minor changes) Rule 2020 No. 2*.

### **2 Commencement**

This Rule commences operation on 19 March 2020.

### **3 Amendment to the National Energy Retail Rules**

The National Energy Retail Rules are amended as set out in Schedule 1.

**Schedule 1            Amendment to the National Energy Retail Rules**

(Clause 3)

**[1] Rule 3                    Definitions**

In rule 3, in the definition "bill issue date", omit "rule 25 (1) (e)" and substitute "rule 25(1)(e)".

**[2] Rule 3                    Definitions**

In rule 3, in the definition of "cooling off period", omit "rule 47 (2)" and substitute "rule 47(2)".

**[3] Rule 15                    Application of provisions of these Rules to market retail contracts**

In rule 15(2), in the note of subrule (a), omit "section (34) (1) (a)" and substitute "section 34(1)(a)".

**[4] Rule 16                    Pre-contractual duty of retailers**

In rule 16(2), in the note omit "Subrule (2) (b)" and substitute "Subrule (2)(b)".

**[5] Rule 19                    Responsibilities of designated retailer in response to request for sale of energy (SRC)**

In rule 19(3)(b), omit "rule 18 (3)" and substitute "rule 18(3)".

**[6] Rule 21                    Estimation as basis for bills (SRC and MRC)**

In rule 21(4), omit "rule 20 (2)" and substitute "rule 20(2)".

**[7] Rule 33                    Payment difficulties (SRC and MRC)**

In rule 33(4), omit "subrule (1) (b)" and substitute "subrule (1)(b)".

**[8] Rule 38                    Change in use (SRC)**

In rule 38(5), omit "rules 8 (5) and 10 (5)" and "substitute "rules 8(5) and 10(5)".

**[9] Rule 40                    Requirement for security deposit (SRC and MRC)**

In rule 40(2)(f), omit "rule 39 (1) (a) and substitute "rule 39(1)(a)".

**[10] Rule 45                      Obligation to return security deposit (SRC)**

In rule 45(1)(b), omit "rule 44 (1) (b)" and substitute "rule 44(1)(b)".

**[11] Rule 45                      Obligation to return security deposit (SRC)**

In rule 45(2)(a), omit "subrule (1) (a)" and substitute "subrule (1)(a)".

**[12] Rule 45                      Obligation to return security deposit (SRC)**

In rule 45(2)(b), omit "subrule (1) (b)" and substitute "subrule (1)(b)".

**[13] Rule 70                      Termination of standard retail contract (SRC)**

In rule 70(3), omit "subrule (1) (a)" and substitute "subrule (1)(a)".

**[14] Rule 70A                      Definitions**

Move rule 70A, including the heading, to appear immediately after the following heading:

**Part 3    Customer hardship**

**[15] Rule 107                      Application of this Part**

In rule 107(1), omit "rules 119 and 120 (1) (a)" and substitute "rules 119 and 120(1)(a)".

**[16] Rule 111                      De-energisation for not paying bill**

In rule 111(1)(e), omit "paragraphs (a) (ii) and (b) (ii)" and substitute "paragraphs (a)(ii) and (b)(ii)".

**[17] Rule 111                      De-energisation for not paying bill**

In rule 111(3)(c), omit "subrule (1) (a) (ii) and (b) (ii)" and substitute "subrule 1(a)(ii) and (b)(ii)".

**[18] Rule 116                      When retailer must not arrange de-energisation**

In rule 116(2), omit "subrule (1) (d)" and substitute "subrule (1)(d)".

**[19] Rule 119                      Grounds for de-energisation**

In rule 119(3), omit "subrule (1) (c)," and substitute "subrule (1)(c),".

**[20] Rule 120                      When distributor must not de-energise premises**

In rule 120(3)(a), omit "rule 119 (1) (g)" and substitute "rule 119(1)(g)".

**[21] Rule 120                      When distributor must not de-energise premises**

In rule 120(3)(b), omit "rule 119 (1) (h)" and substitute "rule 119(1)(h)".

**[22] Rule 120                      When distributor must not de-energise premises**

In rule 120(3)(c), omit "rule 119 (1) (i)" and substitute "rule 119(1)(i)".

**[23] Rule 120                      When distributor must not de-energise premises**

In rule 120(4), omit "subrule (1) (a)" and substitute "subrule (1)(a)".

**[24] Rule 120                      When distributor must not de-energise premises**

In rule 120(4), omit "rule 119 (2)" and substitute "rule 119(2)".

**[25] Rule 127                      Definitions**

In rule 127, in the definition of "**additional required information**", omit "rule 128 (2)" and substitute "rule 128(2)".

**[26] Rule 145                      Customer termination of contract or request for removal**

In rule 145(3)(b), omit "rule 141 (2) (c)" and substitute "rule 141(2)(c)".

**[27] Rule 146                      Different retailer**

In rule 146(2), omit "subrule (1) (a)" and substitute "subrule (1)(a)".

**[28] Rule 149                      Individual exemptions**

In rule 149(2), omit "rule 162 (2)" and substitute "rule 162(2)".

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[END OF RULE AS MADE]

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