

8 October 2015

Mr John Pierce  
Chairman  
Australian Energy Market Commission  
PO Box A2449  
Sydney South, NSW 1235

By electronic lodgement

Dear Mr Pierce,

**ERC0182: DIRECTIONS PAPER—NATIONAL ELECTRICITY AMENDMENT (METER REPLACEMENT PROCESSES)  
RULE 2015**

CitiPower and Powercor Australia welcome the opportunity to respond to the Australian Energy Market Commission's (AEMC) directions paper on meter replacement processes.

We support the proposed policy position set out in the AEMC's directions paper—that an incoming retailer cannot require a metering installation to be changed at a connection point until the retail transfer is complete. This approach appropriately places commercial incentives and accountabilities on prospective parties. In a competitive market, these incentives will ensure customer needs are best met through efficient processes to replace meters promptly (where required) after the retail transfer date.

The AEMC's proposed approach will also ensure certainty regarding the roles and responsibilities of all parties.

If you have any queries regarding this submission please do not hesitate to contact Jeff Anderson on (03) 9683 4809, or [janderson@powercor.com.au](mailto:janderson@powercor.com.au).

Yours sincerely,

A handwritten signature in blue ink that reads "Renate Tirpcou".

Renate Tirpcou

**Manager Regulation, CitiPower and Powercor Australia**

**REGISTERED OFFICE**

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