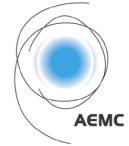


Notice under National Energy Retail Law



Notice of draft determination and draft rule

The Australian Energy Market Commission (AEMC) gives notice under the National Energy Retail Law as follows:

Under s 256, the making of a draft determination and related draft rule on the *Assisting hardship customers* (Ref. RRC0060) proposal. Written requests for a pre-determination hearing must be received by **3 April 2025**. Submissions must be received by **8 May 2025**.

Submissions can be made via the [AEMC's website](#). Before making a submission, please review the AEMC's [privacy statement](#) on its website, and consider the AEMC's [Tips for making a submission](#). The AEMC publishes all submissions on its website, subject to confidentiality.

Written requests should be sent to submissions@aemc.gov.au and cite the reference in the title. Before sending a request, please review the AEMC's privacy statement on its website.

Documents referred to above are available on the AEMC's website and are available for inspection at the AEMC's office.

Australian Energy Market Commission
Level 15, 60 Castlereagh St
Sydney NSW 2000

27 March 2025
Telephone: (02) 8296 7800
www.aemc.gov.au