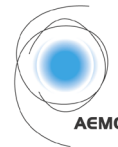


# Notice under National Energy Retail Law



## *Notice of initiation*

The Australian Energy Market Commission (AEMC) gives notice under the National Energy Retail Law as follows:

Under s 251, The Hon Chris Bowen MP, Minister for Climate Change and Energy, as Chair of the Energy and Climate Change Ministerial Council has requested the *Assisting hardship customers* (Ref. RRC0060) proposal. The proposal seeks to amend the National Energy Retail Rules and relates to supporting people experiencing hardship. Submissions must be received by **16 January 2025**.

Submissions can be made via the [AEMC's website](#). Before making a submission, please review the AEMC's [privacy statement](#) on its website, and consider the AEMC's [Tips for making a submission](#). The AEMC publishes all submissions on its website, subject to confidentiality.

Documents referred to above are available on the AEMC's website and are available for inspection at the AEMC's office.

Australian Energy Market Commission  
Level 15, 60 Castlereagh St  
Sydney NSW 2000

28 November 2024  
Telephone: (02) 8296 7800  
[www.aemc.gov.au](http://www.aemc.gov.au)