





- the name and address of the person making the request
 - Dr Daryl Dodt.

- a description of the rule that the proponent proposes be made
 - Rule for estimation of energy usage when customer has installed solar system.
- a statement of the nature and scope of the issue concerning the existing rules that is to be addressed by the proposed rule change request and an explanation of how the proposed rule change request would address the issue
 - Currently estimation of energy usage is made on the bill from the prior year. With the inception of Power of Choice, there is significant delay in approving or exchanging the meter by energy suppliers. During this time, the energy supplier determines a bill based on previous year's usage. I propose that the energy company estimate be made based on their data of energy generated by similar sized solar systems within similar latitudes, and this be used in conjunction with previous years billings to determine the estimated usage.
 - This request is based upon my experience in installing a solar system in January, being assured of the meter being approved or exchanged before the bill which I have just received, feeding  MWh into the grid and being given an estimated bill of \$ based on previous year's usage. This equates to greater than \$ of my money being held by the energy company for a further 3 months, and no recourse even through the ombudsman.
- an explanation of how the proposed rule change request will or is likely to contribute to the achievement of the relevant energy objective.
 - It is extremely discouraging to find that installation of a solar system at great cost to the consumer is not recognised by the energy company, and billing is based on selective and inaccurate data until the energy company is able to make the adjustment. A new rule would encourage energy companies to be more timely in the approval of

industry standard meters installed for the purpose of adding to the solar input to the grid.

- an explanation of the expected potential impacts of the proposed change to the rules on those likely to be affected
 - The consumer will be able to purchase actual energy used rather than an exaggerated estimate based on simply previous year's usage.
 - The energy companies will suffer a reduction in the amount of invested revenue during the period of delay.
 - The rule would more fairly reflect actual energy usage of consumers choosing to switch to more environmentally friendly sources of energy
- In the case of a rule change request from an energy regulatory body that could be a "fast tracked" rule, a summary of the consultation conducted by the energy regulatory body is required.
 - Having consulted with the energy company and the ombudsman, it seems there is no choice at present than to pay the account and await a refund on subsequent bills.